

AUSTIN CONVENTION CENTER SERVICE YARD ACCESS GUIDELINES

- Parking is not allowed in the service yard area except for brief unloading and loading.
- All move-in and move-out of exhibits must be through the service yard – the designated loading docks, freight elevators and freight doors. The lobby areas, side doors, escalators and passenger elevators are not to be used for this purpose.
- The Official General Service Contractor is required to place at least one representative at the entrance gate to the service yard to issue dock passes for freight waiting to enter the yard and unload at the dock. This person must work in conjunction with the Austin Convention Center Facility Service Representative.